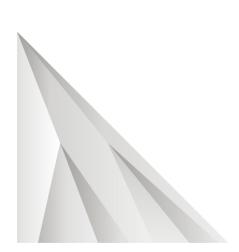




TriMetrix<sup>®</sup> ACI Management-Staff

## Juliane Sample Sales Sample Co. 5-21-2013

Target Training International Atlanta LLC. 800-466-2468 www.ttiatlanta.com







## Introduction Where Opportunity Meets Talent®

The TriMetrix® ACI Coaching Report was designed to increase the understanding of an individual's talents. The report provides insight to three distinct areas: behaviors, motivators and acumen. Understanding strengths and weaknesses in each of the three areas will lead to personal and professional development and a higher level of satisfaction.

The following is an in-depth look at your personal talents in the three main sections:

### **Behaviors**

This section of the report is designed to help you attain a greater knowledge of yourself as well as others. The ability to interact effectively with people may be the difference between success and failure in your work and personal life. Effective interaction starts with an accurate perception of oneself.

### **Motivators**

This section of the report provides information on the why of your actions, which with application and coaching, can tremendously impact your valuing of life. Once you know the motivations that drive your actions, you will immediately be able to understand the causes of conflict.

## **Integrating Behaviors And Motivators**

This section of the report will help you blend the how and the why of your actions. Once you can understand how your behaviors and motivators blend together, your performance will be enhanced and you will experience an increase in satisfaction.

## **Acumen Indicators**

This section of the report will help you truly understand how you analyze and interpret your experiences. Your acumen, keenness and depth of perception or discernment, is directly related to your level of performance.





## Introduction Behaviors Section

# Behavioral research suggests that the most effective people are those who understand themselves, both their strengths and weaknesses, so they can develop strategies to meet the demands of their environment.

A person's behavior is a necessary and integral part of who they are. In other words, much of our behavior comes from "nature" (inherent), and much comes from "nurture" (our upbringing). It is the universal language of "how we act," or our observable human behavior.

### In this report we are measuring four dimensions of normal behavior. They are:

- how you respond to problems and challenges.
- how you influence others to your point of view.
- how you respond to the pace of the environment.
- how you respond to rules and procedures set by others.

This report analyzes behavioral style; that is, a person's manner of doing things. Is the report 100% true? Yes, no and maybe. We are only measuring behavior. We only report statements from areas of behavior in which tendencies are shown. To improve accuracy, feel free to make notes or edit the report regarding any statement from the report that may or may not apply, but only after checking with friends or colleagues to see if they agree.

"All people exhibit all four behavioral factors in varying degrees of intensity."



## **General Characteristics**

Based on Juliane's responses, the report has selected general statements to provide a broad understanding of her work style. These statements identify the basic natural behavior that she brings to the job. That is, if left on her own, these statements identify HOW SHE WOULD CHOOSE TO DO THE JOB. Use the general characteristics to gain a better understanding of Juliane's natural behavior.

Juliane likes to work behind the scene and be seen as someone who is organized and has her life in order. Rules and procedures provide security for her job performance. Juliane can devote all her energy to the job, and that offers security to her work situation. She resists change if she feels the change will lower the quality of her work. If change is inevitable, she may need reassurances that her standards will continue to be met. She can overanalyze a problem which tends to slow down the decision-making process. When Juliane sees something that is wrong she wants to fix it. She is oriented toward achieving practical results. She tends to be her own worst critic constantly reminding herself that she could have done better if given more time. Because of high expectations of her own job performance, Juliane may sometimes feel that other workers cannot perform up to her standards. She wants to make certain that detailed reports are accurately completed. This tendency can be reassuring to Juliane's supervisors. Juliane wants the safety features on her equipment to be in good working order. She is alert and sensitive to her errors and mistakes. She constantly seeks to avoid errors in her work.

Juliane gets frustrated when well-established rules are not observed by others. She prefers to have everyone adhere to the same rules and regulations. She usually judges others by the quality of their work. She may find it difficult to recognize others' strengths, if their work does not meet her high standards. She is skilled at observing and collecting data on different subjects. If she has a real passion for a given subject, she will read and listen to all the available information on the subject. She feels tension when forced to make major decisions quickly. Juliane is the type of person who will accept challenges, and accept them seriously. She has an acute awareness of social, economic and political implications of her decisions. She is good at analyzing situations that can be felt, touched, seen, heard, personally observed or experienced. Her motto is, "facts are facts." She tends to base decisions on the quality of work--not on efficiency.



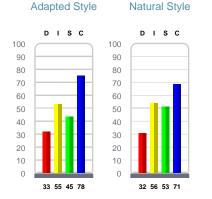




## General Characteristics Continued

Juliane can be outgoing at times. Basically introverted, she will engage in social conversation when the occasion warrants. She likes to ask questions to clarify the communications. She gathers data in order to be certain she is correct in her work, communications or decision making. She does not seek confrontation, but if she is confronted, she will present her case with enough supportive data that she will probably win. Because Juliane prefers logical information, she likes people who communicate all the facts in logical order. Random facts in a haphazard format tend to distract and annoy her. Juliane does not like to work for a manager who uses a confrontational management style. She tends to withdraw and not express herself, and may become unproductive if she feels threatened. She enjoys analyzing the motives of others. This allows her to develop her intuitive skills. She is patient and persistent in her approach to achieving goals. She responds to challenges in a cooperative manner and wants the "team" to win without the need of a perceived "shining star." She wants to establish good will with others and to influence them in a friendly and sociable manner.







# Value to the Organization

This section of the report identifies the specific talents and behavior Juliane brings to the job. By looking at these statements, one can identify her role in the organization. The organization can then develop a system to capitalize on her particular value and make her an integral part of the team.

- Maintains standards.
- Turns confrontation into positives.
- Always concerned about quality work.
- Accurate and intuitive.
- Respect for authority and organizational structure.
- Defines, clarifies, gets information, criticizes and tests.
- Conscientious and steady.
- Proficient and skilled in her technical specialty.







# **Checklist for Communicating**

Most people are aware of and sensitive to the ways with which they prefer to be communicated. Many people find this section to be extremely accurate and important for enhanced interpersonal communication. This page provides other people with a list of things to DO when communicating with Juliane. Read each statement and identify the 3 or 4 statements which are most important to her. We recommend highlighting the most important "DO's" and provide a listing to those who communicate with Juliane most frequently.

### Ways to Communicate

- Support your communications with correct facts and data.
- Give her time to verify reliability of your comments--be accurate and realistic.
- Give her time to verify reliability of your actions; be accurate, realistic.
- Support her principles; use a thoughtful approach; build your credibility by listing pros and cons to any suggestion you make.
- Take time to be sure that she is in agreement and understands what you said.
- Be sincere and use a tone of voice that shows sincerity.
- Give her time to be thorough, when appropriate.
- Make an organized contribution to her efforts, present specifics and do what you say you can do.
- □ Prepare your "case" in advance.
- □ Follow through, if you agree.
- Draw up a scheduled approach to implementing action with a step-by-step timetable; assure her that there won't be surprises.
- □ Make an organized presentation of your position, if you disagree.







# Checklist for Communicating Continued

This section of the report is a list of things NOT to do while communicating with Juliane. Review each statement with Juliane and identify those methods of communication that result in frustration or reduced performance. By sharing this information, both parties can negotiate a communication system that is mutually agreeable.

## Ways NOT to Communicate

- Use gimmicks or clever, quick manipulations.
- Talk in a loud voice or use confrontation.
- □ Rush the decision-making process.
- □ Use testimonies of unreliable sources; don't be haphazard.
- □ Threaten, cajole, wheedle, coax or whimper.
- □ Make conflicting statements.
- Make promises you cannot deliver.
- Don't be haphazard.
- □ Make statements about the quality of her work unless you can prove it.
- Push too hard, or be unrealistic with deadlines.
- Dillydally, or waste time.
- □ Talk to her when you're extremely angry.
- Be vague about what's expected of either of you; don't fail to follow through.









This section provides suggestions on methods which will improve Juliane's communications with others. The tips include a brief description of typical people with whom she may interact. By adapting to the communication style desired by other people, Juliane will become more effective in her communications with them. She may have to practice some flexibility in varying her communication style with others who may be different from herself. This flexibility and the ability to interpret the needs of others is the mark of a superior communicator.

<ul> <li>When communicating with a person who is dependent, neat, conservative, perfectionist, careful and compliant:</li> <li>Prepare your "case" in advance.</li> <li>Stick to business.</li> <li>Be accurate and realistic.</li> </ul> Factors that will create tension or dissatisfaction: <ul> <li>Being giddy, casual, informal, loud.</li> <li>Pushing too hard or being unrealistic with deadlines.</li> <li>Being disorganized or messy.</li> </ul>	<ul> <li>When communicating with a person who is ambitious, forceful, decisive, strong-willed, independent and goal-oriented:</li> <li>Be clear, specific, brief and to the point.</li> <li>Stick to business.</li> <li>Be prepared with support material in a well-organized "package."</li> <li>Factors that will create tension or dissatisfaction:</li> <li>Talking about things that are not relevant to the issue.</li> <li>Leaving loopholes or cloudy issues.</li> <li>Appearing disorganized.</li> </ul>
<ul> <li>When communicating with a person who is patient, predictable, reliable, steady, relaxed and modest:</li> <li>Begin with a personal commentbreak the ice.</li> <li>Present your case softly, nonthreateningly.</li> <li>Ask "how?" questions to draw their opinions.</li> </ul> Factors that will create tension or dissatisfaction: <ul> <li>Rushing headlong into business.</li> <li>Being domineering or demanding.</li> <li>Forcing them to respond quickly to your objectives.</li> </ul>	<ul> <li>When communicating with a person who is magnetic, enthusiastic, friendly, demonstrative and political:</li> <li>Provide a warm and friendly environment.</li> <li>Don't deal with a lot of details (put them in writing).</li> <li>Ask "feeling" questions to draw their opinions or comments.</li> </ul> <b>Factors that will create tension or dissatisfaction:</b> <ul> <li>Being curt, cold or tight-lipped.</li> <li>Controlling the conversation.</li> <li>Driving on facts and figures, alternatives, abstractions.</li> </ul>



## Perceptions See Yourself as Others See You

A person's behavior and feelings may be quickly telegraphed to others. This section provides additional information on Juliane's self-perception and how, under certain conditions, others may perceive her behavior. Understanding this section will empower Juliane to project the image that will allow her to control the situation.

## Self-Perception

Juliane usually sees herself as being:

• Precise

• Thorough

Moderate

Diplomatic

Knowledgeable

Analytical

### Others' Perception - Moderate

Under moderate pressure, tension, stress or fatigue, others may see her as being:

Pessimistic

Picky

• Worrisome

Fussy

## Others' Perception - Extreme

Under extreme pressure, stress or fatigue, others may see her as being:

Perfectionistic

Hard-to-Please

Strict

Defensive





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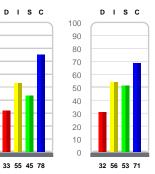
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# The Absence of a Behavioral Factor

The absence of a behavioral factor may provide insight into situations or environments that may cause tension or stress. Based on research, we are able to identify situations that should be avoided or minimized in a person's day-to-day environment. By understanding the contribution of a low behavioral style, we are able to better articulate a person's talents and create environments where people can be more effective.

## Situations and circumstances to avoid or aspects needed within the environment in order to minimize behavioral stress.

- Needs meeting and planning sessions with pre-disclosed agenda items in order to feel prepared.
- Avoid environments that focus on constant innovation.
- Needs a manager or accountability partner that can appreciate the need for reflective problem solving but can also manage the time spent on each situation.

Understanding that the need to adapt is unavoidable at times, below are tips for adapting to those with D above the energy line and/or tips for seeking environments that will be conducive to the low D.

- Seek partnership when forced to make decisions that do not have a procedure or set precedence.
- Focus on one task at a time to assure quality in problem solving.
- Seek positions that do not require a strong need for self-starting.

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## **Descriptors**

Based on Juliane's responses, the report has marked those words that describe her personal behavior. They describe how she solves problems and meets challenges, influences people, responds to the pace of the environment and how she responds to rules and procedures set by others.

Demanding	Effusive	Phlegmatic	Evasive
Egocentric	Inspiring	Relaxed Resistant to Change	Worrisome Careful
Driving Ambitious	Magnetic Political	Nondemonstrative	Dependent Cautious
Pioneering Strong-Willed	Enthusiastic Demonstrative	Passive	Conventional Exacting
Forceful Determined	Persuasive Warm	Patient	Neat
Aggressive Competitive	Convincing Polished	Possessive	Systematic Diplomatic
Decisive Venturesome	Poised Optimistic	Predictable Consistent	Accurate
	· ·	Deliberate	
Inquisitive Responsible	Trusting Sociable	Steady Stable	Open-Minded Balanced Judgment
<u> </u>			
Dominance	Influencing	Steadiness	Compliance
Dominance	Influencing	Steadiness	Compliance
Conservative	Reflective	Steadiness Mobile	Compliance Firm
Conservative Calculating	Reflective Factual	Mobile Active	Firm
Conservative	Reflective	Mobile	Firm
Conservative Calculating Cooperative Hesitant Low-Keyed	Reflective Factual Calculating Skeptical	Mobile Active Restless Alert Variety-Oriented	Firm Independent Self-Willed Stubborn
Conservative Calculating Cooperative Hesitant Low-Keyed Unsure Undemanding	Reflective Factual Calculating Skeptical Logical Undemonstrative	Mobile Active Restless Alert Variety-Oriented Demonstrative	Firm Independent Self-Willed Stubborn Obstinate
Conservative Calculating Cooperative Hesitant Low-Keyed Unsure Undemanding Cautious	Reflective Factual Calculating Skeptical Logical Undemonstrative Suspicious Matter-of-Fact	Mobile Active Restless Alert Variety-Oriented Demonstrative Impatient Pressure-Oriented	Firm Independent Self-Willed Stubborn Obstinate Opinionated Unsystematic
Conservative Calculating Cooperative Hesitant Low-Keyed Unsure Undemanding Cautious Mild	Reflective Factual Calculating Skeptical Logical Undemonstrative Suspicious	Mobile Active Restless Alert Variety-Oriented Demonstrative Impatient Pressure-Oriented Eager	Firm Independent Self-Willed Stubborn Obstinate Opinionated Unsystematic Self-Righteous
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Conservative Calculating Cooperative Hesitant Low-Keyed Unsure Undemanding Cautious Mild Agreeable	Reflective Factual Calculating Skeptical Logical Undemonstrative Suspicious Matter-of-Fact Incisive	Mobile Active Restless Alert Variety-Oriented Demonstrative Impatient Pressure-Oriented Eager Flexible	Firm Independent Self-Willed Stubborn Obstinate Opinionated Unsystematic Self-Righteous Uninhibited



# Natural and Adapted Style

Juliane's natural style of dealing with problems, people, pace of events and procedures may not always fit what the environment needs. This section will provide valuable information related to stress and the pressure to adapt to the environment.

## Problems - Challenges

### Natural

Adapted

Juliane is cautious in her approach to problem solving and does not attempt to demand that her view, or opinion, be accepted at face value. Juliane likes to solve problems within the framework of a team environment. She will look for a compromise as opposed to a win-lose situation.

### luliana s

Juliane sees no need to change her approach to solving problems or dealing with challenges in her present environment.

### People - Contacts

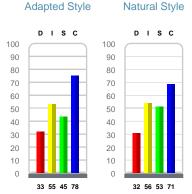
### Natural

Juliane is sociable and optimistic. She is able to use an emotional appeal to convince others of a certain direction. She likes to be on a team and may be the spokesman for the team. She will trust others and likes a positive environment in which to relate.

### Adapted

Juliane sees no need to change her approach to influencing others to her way of thinking. She sees her natural style to be what the environment is calling for.





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# Natural and Adapted Style Continued

Pace - Consistency		
Natural	Adapted	
Juliane is deliberate and steady. She is willing to change, if the new direction is meaningful and consistent with the past. She will resist change for change's sake.	Juliane sees her natural activity style to be just what the environment needs. What you see is what you get for activity level and consistency. Sometimes she would like the world to slow down.	

## **Procedures - Constraints**

#### Natural

Adapted

Juliane naturally is cautious and concerned for quality. She likes to be on a team that takes responsibility for the final product. She enjoys knowing the rules and can become upset when others fail to comply with the rules.

#### Juliane shows little discomfort when comparing her basic (natural) style to her response to the environment (adapted) style. The difference is not significant and Juliane sees little or no need to change her response to the environment.





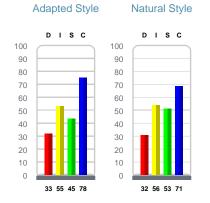


# Adapted Style

Juliane sees her present work environment requiring her to exhibit the behavior listed on this page. If the following statements DO NOT sound job related, explore the reasons why she is adapting this behavior.

- Careful, thoughtful approach to decision making.
- Precise, analytical approach to work tasks.
- Sensitivity to existing rules and regulations.
- Being cooperative and supportive.
- Undemanding of others' time and attention.
- Presenting a practical, proven approach to decision making.
- Being cordial and helpful when dealing with new clients or customers.
- Being conservative, not competitive, in nature.
- Using restraint when confrontation occurs.
- Precedence of quality over efficiency.
- Calculation of risks before taking action.
- Being a good "team player."
- Compliance to high standards.







# **Time Wasters**

This section of your report is designed to identify time wasters that may impact your overall time use effectiveness. Possible causes and solutions will serve as a basis for creating an effective plan for maximizing your use of TIME and increasing your PERFORMANCE.

## Waiting For Events To Happen

Although patience may be a virtue, being pro-active allows the decision-maker to be in better control of events within their scope of influence.

#### **Possible Causes:**

- Want to affect the here and now
- · Fear rushing into something will show unpreparedness
- Need for high standards inhibits getting started

#### **Possible Solutions:**

- Plan alternative solutions
- Determine most likely scenarios
- Implement a plan that best meets those needs without jeopardizing other scenarios

## Seeking "All" of The Facts

Seeking "all" of the facts is thought and action of continually gathering new information and re-evaluating current information.

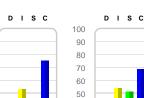
#### **Possible Causes:**

- Want to be certain/prepared
- Want to avoid mistakes
- Want extended time for getting tasks done

#### **Possible Solutions:**

- Set a timeline for gathering new information or evaluating old information and then take action
- Evaluate importance or risk factors to how much information is actually needed





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Natural Style

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Adapted Style

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## Time Wasters Continued

## **Overreacting To Constructive Criticism**

Overreacting to constructive criticism is the inappropriate overt or covert response to feedback and recommendations.

### **Possible Causes:**

- · Have a high comfort level with past methods
- Have high standards for work performance
- Think that your way is the correct way
- Don't see the benefit of doing things differently

### **Possible Solutions:**

- Practice listening without evaluating comments from others
- Begin responding mentally with "that's interesting" or "that's a possibility" as a way of controlling immediate negative response
- Communicate feelings with peers and supervisors

## Prolong Events In Order To Gain Improved Results

Prolonging events in order to gain improved results is the process of doing and redoing, evaluating and re-evaluating and changing to and changing back as a way of "testing" the best possible outcome.

### **Possible Causes:**

- · Want to insure that success is always achieved
- Feel that if rushed, the results will not be satisfactory
- Hope situations will work out themselves

#### **Possible Solutions:**

- Set realistic schedule and timeline
- Follow the schedule
- Seek advice or assistance from others







## Time Wasters Continued

# Seeking The Best, But Not Necessarily Workable Solutions

Always seeking the best solution may prohibit getting the task accomplished. Something better is always on the horizon.

#### **Possible Causes:**

- Want to do things right the first time
- Want personal approval for preciseness of work
- Fear criticism if solution doesn't work

### **Possible Solutions:**

- Establish required standards
- Determine the solution that meets or exceeds those standards
- Set a timeline for making a decision or completing a task

### Fear of Mistakes

Fearing mistakes is the mental process of focusing on negative outcomes and is often a preoccupation with past mistakes.

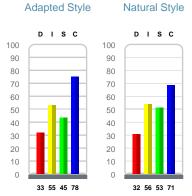
### **Possible Causes:**

- Want to avoid criticism
- Take criticism personally
- Want to be seen as efficient and competent

#### **Possible Solutions:**

- Practice focusing on past successes
- For every mistake that you think might happen, write down two positive possible outcomes for a completed task
- Focus on several possible future outcomes







# Areas for Improvement

In this area is a listing of possible limitations without regard to a specific job. Review with Juliane and cross out those limitations that do not apply. Highlight 1 to 3 limitations that are hindering her performance and develop an action plan to eliminate or reduce this hindrance.

### Juliane has a tendency to:

- Prefer not to verbalize feelings unless in a cooperative and noncompetitive environment.
- Yield her position to avoid controversy.
- Be self-deprecating--doesn't project self-confidence.
- Select people much like herself.
- Have difficulty making decisions because she's mostly concerned about the "right" decision. If precedent does not give direction, her tendency is to wait for directions.
- Lean on supervisors if information and direction is not clear.
- Be defensive when threatened and use the errors and mistakes of others to defend her position.
- Get bogged down in details and use details to protect her position.
- Be bound by procedures and methods--especially if she has been rewarded for following these procedures.

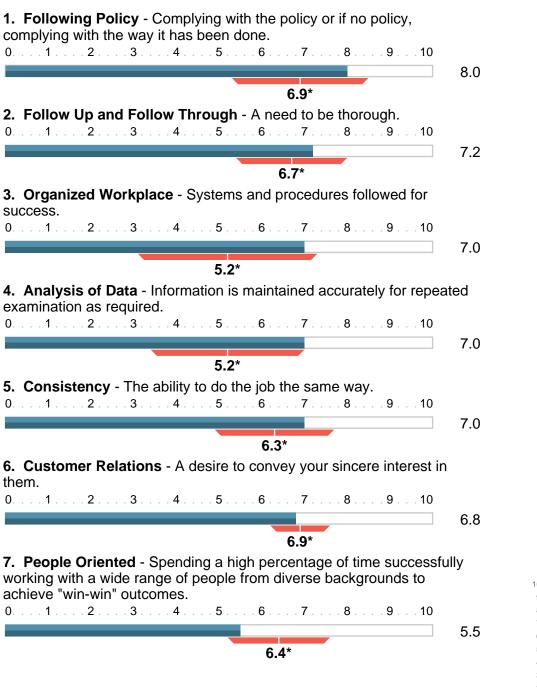






# **Behavioral Hierarchy**

Your observable behavior and related emotions contribute to your success on the job. When matched to the job, they play a large role in enhancing your performance. The list below ranks your behavioral traits from the strongest to the weakest.



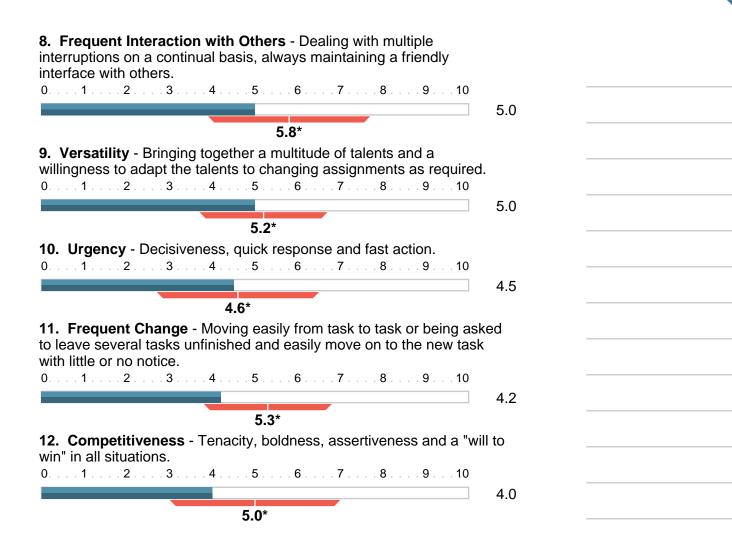




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# Behavioral Hierarchy





SIA: 33-55-45-78 (60) SIN: 32-56-53-71 (54) \* 68% of the population falls within the shaded area.



# Style Insights<sup>®</sup> Graphs

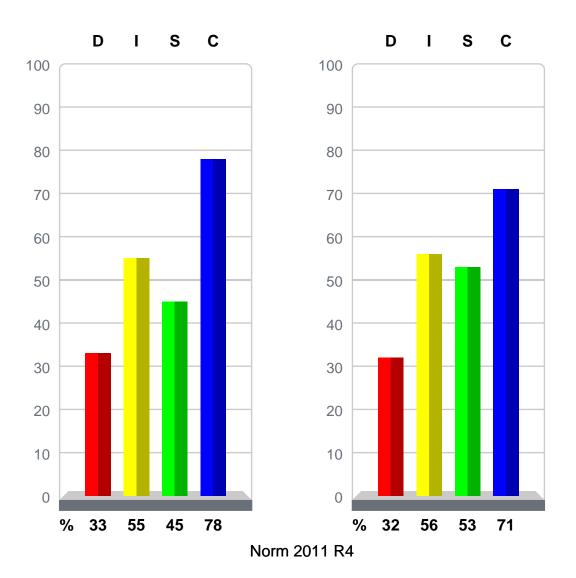


## Adapted Style

Graph I

### Natural Style

Graph II







# The Success Insights<sup>®</sup> Wheel

The Success Insights® Wheel is a powerful tool popularized in Europe. In addition to the text you have received about your behavioral style, the Wheel adds a visual representation that allows you to:

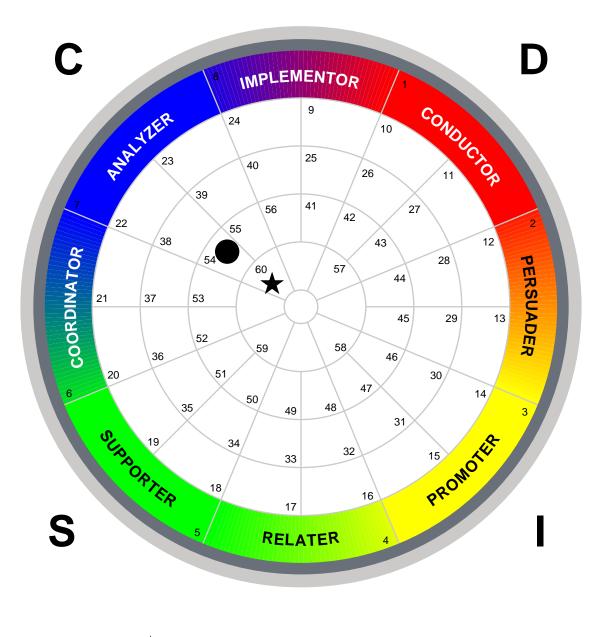
- View your natural behavioral style (circle).
- View your adapted behavioral style (star).
- Note the degree you are adapting your behavior.
- If you filled out the Work Environment Analysis, view the relationship of your behavior to your job.

Notice on the next page that your Natural style (circle) and your Adapted style (star) are plotted on the Wheel. If they are plotted in different boxes, then you are adapting your behavior. The further the two plotting points are from each other, the more you are adapting your behavior.

If you are part of a group or team who also took the behavioral assessment, it would be advantageous to get together, using each person's Wheel, and make a master Wheel that contains each person's Natural and Adapted style. This allows you to quickly see where conflict can occur. You will also be able to identify where communication, understanding and appreciation can be increased.



# The Success Insights® Wheel



Adapted: 🗙 (60) PROMOTING ANALYZER (ACROSS) Natural: (54) COORDINATING ANALYZER (ACROSS)

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## Introduction Motivators Section

Knowledge of an individual's motivators help to tell us WHY they do things. A review of an individual's experiences, references, education and training help to tell us WHAT they can do. Behavioral assessments help to tell us HOW a person behaves and performs in the work environment. The Personal Motivators & Engagement report measures the relative prominence of six basic interests or motivators (a way of valuing life): Theoretical, Utilitarian, Aesthetic, Social, Individualistic and Traditional.

Motivators help to initiate one's behavior and are sometimes called the hidden motivators because they are not always readily observed. It is the purpose of this report to help illuminate and amplify some of those motivating factors and to build on the strengths that each person brings to the work environment.

Based on your choices, this report ranks your relative passion for each of the six motivators. Your top two and sometimes three motivators cause you to move into action. You will feel positive when talking, listening or doing activities that satisfy your top motivators.

The feedback you will receive in this section will reflect one of three intensity levels for each of the six motivators.

- Strong positive feelings that you need to satisfy either on or off the job.
- **Situational** where your feelings will range from positive to indifferent based on other priorities in your life at the time. These motivators tend to become more important as your top motivators are satisfied.
- Indifferent your feelings will be indifferent when related to your 5th or 6th motivator.

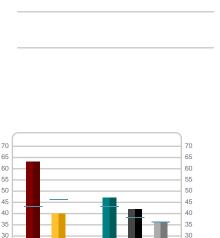
Your Personal Motivators Ranking		
1st	Theoretical	Strong
2nd	Social	Strong
3rd	Individualistic	Situational
4th	Utilitarian	Situational
5th	Traditional	Indifferent
6th	Aesthetic	Indifferent



# Theoretical

The primary drive with this motivator is the discovery of TRUTH. In pursuit of this drive, an individual takes a "cognitive" attitude. Such an individual is nonjudgmental regarding the beauty or utility of objects and seeks only to observe and to reason. Since the interests of the theoretical person are empirical, critical and rational, the person appears to be an intellectual. The chief aim in life is to order and systematize knowledge: knowledge for the sake of knowledge.

- She may have difficulty putting down a good book.
- People who talk on a subject without adequate knowledge will frustrate her and cause her to lose interest in the conversation.
- Adding to the body of knowledge may be more important than the application of the knowledge.
- Juliane will seek the "truth," yet "truth" is relative and will be defined by her own standards.
- Juliane never walked by a bookstore or library she didn't want to visit.
- Understanding social problems and their ramifications is one of her strengths.
- Juliane may use her specialized knowledge of a topic to control the situation.
- Juliane will spend time and money helping people who have committed their lives to educating themselves and others.
- Juliane will use her knowledge to ensure economic security.
- She has a keen interest in formulating theories and asking questions to assist in problem solving.
- Many may see her as an intellectual.
- She sees the value in having good libraries and bookstores in every community.
- The process is not as important to her as the results.



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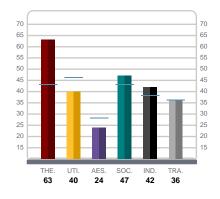


# Social

Those who score very high for this motivator have an inherent love of people. The social person prizes other people and is, therefore, kind, sympathetic and unselfish. They are likely to find the Theoretical, Utilitarian and Aesthetic attitudes cold and inhuman. Compared to the Individualistic motivator, the Social person regards helping others as the only suitable form for human relationships. Research indicates that in its purest form, the Social interest is selfless.

- She is generous with her time, talent and resources for those in need.
- She believes charities should be supported.
- Juliane is patient and sensitive to others.
- Helping the homeless may be one of her concerns.
- Saying "no" is difficult when others need her time or talent.
- Juliane will be generous with time, research and information on social problems.





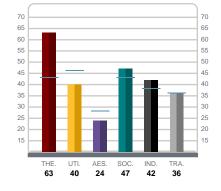


# Individualistic

The primary interest for this motivator is POWER, not necessarily politics. Research studies indicate that leaders in most fields have a high power drive. Since competition and struggle play a large part in all areas of life, many philosophers have seen power as the most universal and most fundamental of motives. There are, however, certain personalities in whom the desire for direct expression of this motive is uppermost; who wish, above all, for personal power, influence and renown.

- At times Juliane can be very competitive.
- Juliane can be assertive in meeting her needs.
- The amount of control she attempts will increase if she has strong feelings about the issues involved with the situation. If, however, she has little interest in the issues involved, she will not see the need for exercising control.
- She will evaluate each situation individually and determine how much or how little control she will want to exercise.



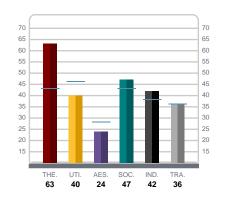




## Utilitarian

The Utilitarian score shows a characteristic interest in money and what is useful. This means that an individual wants to have the security that money brings not only for themselves, but for their present and future family. This motivator includes the practical affairs of the business world - the production, marketing and consumption of goods, the use of credit, and the accumulation of tangible wealth. This type of individual is thoroughly practical and conforms well to the stereotype of the average business person. A person with a high score is likely to have a high need to surpass others in wealth.

- She will evaluate some decisions but not necessarily all based on their utility and economic return.
- Juliane will become money motivated when she wants to satisfy one of the other motivators mentioned in this report.
- She will use wealth as a yardstick to measure her work effort with certain activities.
- Juliane will not alter her lifestyle in order to acquire something unless there is an immediate need (or the situation is critical).
- Juliane can give freely of time and resources to certain causes and feel this investment will result in a future return on her investment.
- Money itself is not as important as what it will buy.



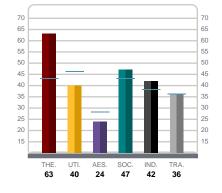


# Traditional

The highest interest for this motivator may be called "unity," "order," or "tradition." Individuals with high scores for this motivator seek a system for living. This system can be found in such things as conservatism or any authority that has defined rules, regulations and principles for living.

- Juliane's passion in life will be found in one or two of the other dimensions discussed in this report.
- It may be hard to manipulate Juliane because she has not defined a philosophy or system that can provide immediate answers to every situation.
- In many cases, Juliane will want to set her own rules which will allow her own intuition to guide and direct her actions.
- She will not be afraid to explore new and different ways of interpreting her own belief system.
- Juliane can be creative in interpreting other systems or traditions and selective in applying those traditions.
- She will work within a broadly defined set of beliefs.
- Traditions will not place limits or boundaries on Juliane.



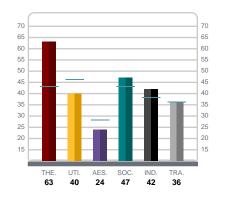




# Aesthetic

A higher Aesthetic score indicates a relative interest in "form and harmony." Each experience is judged from the standpoint of grace, symmetry or fitness. Life may be regarded as a procession of events, and each is enjoyed for its own sake. A high score here does not necessarily mean that the incumbent has talents in creative artistry. It indicates a primary interest in the artistic episodes of life.

- Juliane's passion in life will be found in one or two of the other motivators discussed in this report.
- She wants to take a practical approach to events.
- Unpleasant surroundings will not stifle her creativity.
- She is a very practical person who is not sensitive to being in harmony with her surroundings.
- The utility of "something" is more important than its beauty, form and harmony.
- Intellectually, Juliane can see the need for beauty, but has difficulty buying the finer things in life.
- Juliane is not necessarily worried about form and beauty in her environment.





# Navigating Situations Outside Your Comfort Zone

The information on this page will highlight areas in which you may struggle relating to based on your lowest motivator. The information will teach you how to manage your way through discussions focusing on your number six motivator.

Tips for Communicating with "High Aesthetic" utilizing your Theoretical.

As you read through the communication tips, think about the following questions:

How does the mindset of a high Aesthetic contribute to today's workforce?

How do Aesthetics contribute to the world, your professional life and your personal life?

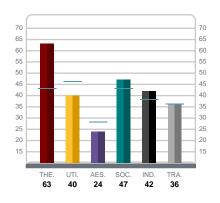
A person with a high Aesthetic is interested in studying and appreciating the totality of a situation.

- Connect the common need to look at problems from a holistic viewpoint. Understand one viewpoint is through the objective data analysis versus that of the Aesthetic, which is from a subjective, or feeling related, standpoint.
- Ask questions to bring the Aesthetic perspective into reality, and utilize visuals in order to influence them. Partner with them in order to visually represent shared opinions.

A person with a high Aesthetic will have a strong interest in preserving the balance and harmony of the organization.

- Provide the high Aesthetic with information and data to substantiate why
  decisions that may disrupt the balance need to be made at times. Assist
  with bringing the objective to the subjective
- Understand that a harmonious organization is more likely to be comfortable with the vulnerability that comes with the need for continuous learning. If fear is present in the organization, it will be less likely to get new information to spread through the company.







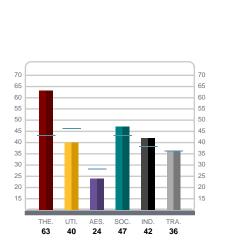
## Navigating Situations Outside Your Comfort Zone

A person with a high Aesthetic is in tune with his or her inner feelings and likes surroundings that compliment these feelings.

- Maximize the Aesthetic's ability to beautify educational components, training facilities and other aspects of the continuous learning initiatives of the organization in order to make people feel at ease and open to learning.
- Work with the Aesthetics to present ideas, data and information in a way that people can not only hear what's being said, but visualize it and relate to it. This will help ideas move forward faster.

Form and harmony are key in providing a high Aesthetic with an experience to remember.

- Understand that the Aesthetic receives the same motivation and reward from the journey or the experience as a Theoretical does from learning something new. How can the parties work together to be sure to bring information back to the organization?
- Prior to presenting findings, work with the Aesthetic to be sure proper credit and explanation are being given to the journey, not just the findings. Connect with the team members that want to know the whole picture.



 Juliane Sample

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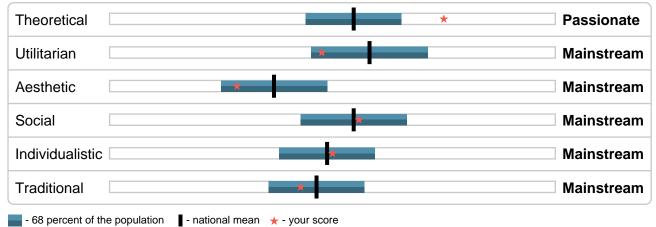
# Motivators - Norms & Comparisons

For years you have heard statements like, "Different strokes for different folks," "to each his own," and "people do things for their own reasons, not yours." When you are surrounded by people who share similar motivators, you will fit in with the group and be energized. However, when surrounded by people whose motivators are significantly different from yours, you may be perceived as out of the mainstream. These differences can induce stress or conflict. **When confronted with this type of situation you can:** 

- Change the situation.
- Change your perception of the situation.
- Leave the situation.
- Cope with the situation.

This section reveals areas where your motivators may be outside the mainstream and could lead to conflict. The further away you are from the mainstream on the high side, the more people will notice your passion about that motivator. The further away from the mainstream on the low side, the more people will view you as indifferent and possibly negative about that motivator. The shaded area for each motivator represents 68 percent of the population or scores that fall within one standard deviation above or below the national mean.

## Norms & Comparisons Table - Norm 2011



Mainstream - one standard deviation of the national mean Passionate - two standard deviations above the national mean Indifferent - two standard deviations below the national mean Extreme - three standard deviations from the national mean





# Motivators - Norms & Comparisons

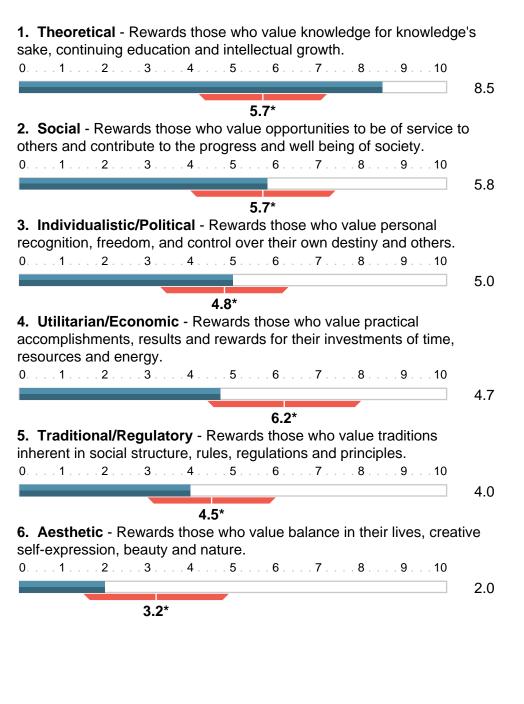
Areas in which you have strong feelings or passions compared to others:

• You have an intense passion for learning new things, always searching for opportunities to advance your knowledge. Others may struggle with the amount of time and resources you are willing to invest to learn new things. They might think you should stop learning and start doing.

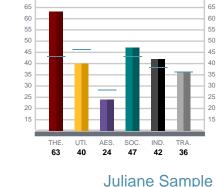


# **Motivators Hierarchy**

Your motivation to succeed in anything you do is determined by your underlying motivators. You will feel energized and successful at work when your job supports your personal motivators. They are listed below from the highest to the lowest.







70

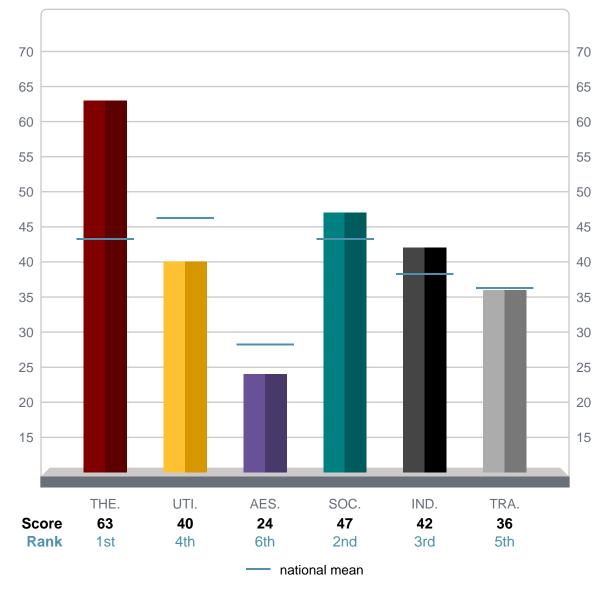
70

MI: 63-40-24-47-42-36 (THE.-UTI.-AES.-SOC.-IND.-TRA.) \* 68% of the population falls within the shaded area.





# Motivation Insights<sup>®</sup> Graph

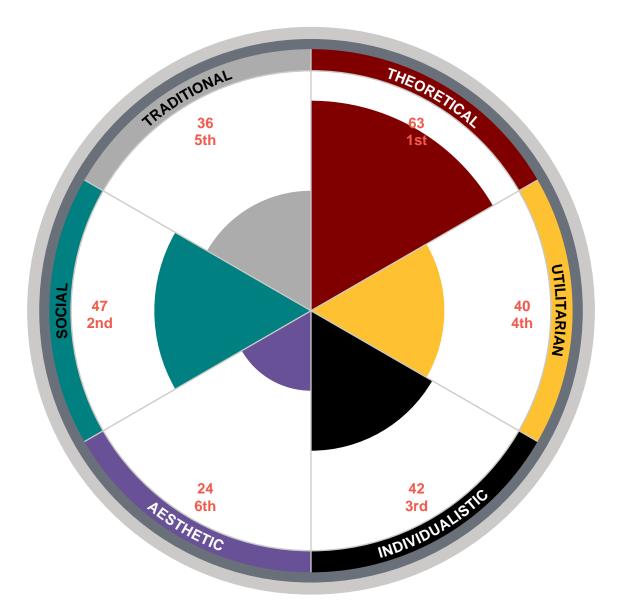


Norm 2011

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#### Motivators Wheel<sup>™</sup>







#### Introduction Integrating Behaviors and Motivators Section

The ultimate power behind increasing job satisfaction and performance comes from the blending of your behaviors and motivators. Each individually is powerful in order to modify your actions, but the synergy of blending the two moves you to a whole new level.

#### In this section you will find:

- Potential Behavioral and Motivational Strengths
- Potential Behavioral and Motivational Conflict
- Ideal Environment
- Keys to Motivating
- Keys to Managing



# Potential Behavioral and Motivational Strengths

This section describes the potential areas of strengths between Juliane's behavioral style and top two motivators. Identify two to three potential strengths that need to be maximized and rewarded in order to enhance on-the-job satisfaction.

- Her desire to learn more allows processes to become more effective.
- Detailed and compliant about the research process.
- Brings organization for those going for the same cause.
- Paints a very detailed picture for the benefit of others to follow.
- Will bring high energy and enthusiasm to the researching process.
- Motivates others to continue education.
- Great at generating excitement in others and getting people on board.
- Always willing to offer her time and perspective.



#### Potential Behavioral and Motivational Conflict

This section describes the potential areas of conflict between Juliane's behavioral style and top two motivators. Identify two to three potential conflicts that need to be minimized in order to enhance on-the-job performance.

- Never enough facts to prove the new theory.
- Needs data for comfort and curiosity but may experience paralysis by analysis when finishing goals.
- May micro manage friends or family and in turn, unintentionally alienate others.
- Viewed by others as a "watchdog", but wants to be seen as trying to help the cause move in the right direction.
- Ability to learn is diminished due to her lack of focus on one thing.
- A desire to share information can impede her ability to listen and learn.
- Has trouble making difficult decisions that affect others.
- High trust and a desire to help could lead to being taken advantage of.





#### **Ideal Environment**

This section identifies the ideal work environment based on Juliane's basic style and top two motivators. People with limited flexibility will find themselves uncomfortable working in any job not described in this section. People with flexibility use intelligence to modify their behavior and can be comfortable in many environments. Use this section to identify specific duties and responsibilities that Juliane enjoys and also those that create frustration.

- An environment where she can use her intuitive thinking skills.
- Democratic supervisor with whom she can associate.
- Assignments that can be followed through to completion.
- Logical approach to problem solving and information-based solutions.
- A leadership team that is optimistic toward learning new concepts or theories.
- The ability to return to the table with more information in order to present the case.
- Ability to achieve results through the interaction with and helping of others.
- A forum to advocate for the greater good as it relates to moving the organization forward.
- The opportunity to be objective and diligent in her quest to help others.







## Keys to Motivating

This section of the report was produced by analyzing Juliane's wants. People are motivated by the things they want; thus wants that are satisfied no longer motivate. Review each statement produced in this section with Juliane and highlight those that are present "wants."

#### Juliane wants:

- To be part of a quality-oriented work group.
- Operating procedures in writing.
- Time to perform up to her high standards.
- Time to gather data and facts in order to work through challenges and conflicts.
- Information on how to do things right, for fear of making a mistake.
- Access to all necessary information and instruction manuals in order to do things right.
- An opportunity to express how she can improve society.
- To be seen as an internal resource for people to express problems and challenges.
- To be assured that the organization is willing to help others and will maintain the rules and procedures for making sure the assistance is given.





## Keys to Managing

In this section are some needs which must be met in order for Juliane to perform at an optimum level. Some needs can be met by herself, while management must provide for others. It is difficult for a person to enter a motivational environment when that person's basic management needs have not been fulfilled. Review the list with Juliane and identify 3 or 4 statements that are most important to her. This allows Juliane to participate in forming her own personal management plan.

#### Juliane needs:

- To be encouraged to be more independent.
- To be informed of things which affect her.
- A work environment without much conflict.
- The ability to recognize when she is in "paralysis-by-analysis" mode.
- To continue her learning in a participatory rather than solitary environment.
- Access to appropriate resources and tools for learning new information within the organizational framework.
- Support in handling situations when others take advantage.
- A manager that promotes her ability to positively influence others.
- A manager that applies all rules to individuals equally.











#### Introduction Acumen Indicators Section

Research has shown that the most effective people are those who understand themselves, both their strengths and weaknesses, so they can develop strategies to meet the demands of their environment.

The Acumen Indicators Section is designed to help an individual truly understand themselves, how they analyze and interpret their experiences. A person's acumen, keenness and depth of perception or discernment, is directly related to their level of performance. The stronger a person's acumen, the more aware they are of their reality in both their external and internal world.

This section explores both how a person interacts with the external world and from a personal perspective. There are seven primary areas that this section will explore:

- Summary of Acumen Capacity
- World View General Characteristics
- Self View General Characteristics
- Clarity of Performance and Situational Awareness
- Capacity for Problem Solving
- Reaction Index
- Business Performance Summary

Be sure to read the entire section with an open mind. Everyone has areas where they can improve. Use the content of this section while working with your mentor, professional coach or manager in order to make improvements, both personally and professionally.

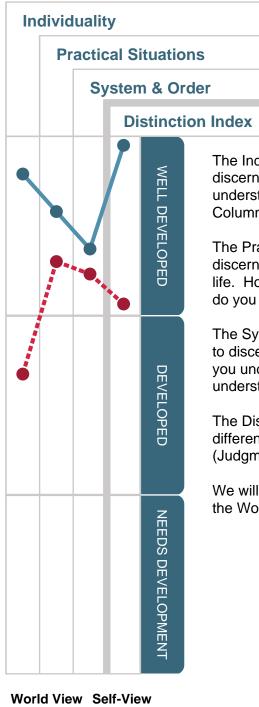
- External
  - Internal
  - Combined External and Internal





## Summary of Acumen Capacity

The Dimensions section measures Juliane's capacity to understand each of the dimensions individually as well as the capacity to differentiate the value elements in situations.



The Individuality column relates to the development of your capacity to discern individuality in others and individuality in oneself. How well do you understand others? How well developed is your sense of self? (Feeling Column)

The Practical Situations column relates to the development of your capacity to discern the value in situations in the outside world and in one's own roles in life. How well do you understand all aspects of practical situations? How well do you understand your roles in life? (Doing Column)

The Systems and Order column relates to the development of your capacity to discern systems and order in the world and within oneself. How well do you understand structure and organization in the world? How well do you understand your self-organization and future direction? (Thinking Column)

The Distinction Index Column relates to your development of the capacity to differentiate values in general in the world as well as within oneself. (Judgment Column)

We will be exploring this information in more detail over the next two pages in the World View and Self View sections.



#### World View

This is how Juliane sees the world around her. This view measures her clarity and understanding of people, tasks and systems. It could also be looked at in terms of feeling, doing and thinking from an external standpoint. The statements below are based primarily on the 3 dimensions on the left side of the dimensional balance page and are in a random order.

- Juliane will work best in an atmosphere of open, two-way communication, in which the focus is on producing practical results.
- Juliane is an action-oriented individual, who has the ability to get involved in many different things.
- Juliane tends to stick with a task or assignment until it's done.
- Juliane values people as individuals rather than just on their performance, even when she is in a management position.
- Juliane places the most value on personal or professional relationships with others.
- Juliane focuses on giving others support, positive feedback and motivation.
- Juliane tends to do things by the book or according to a plan.
- Juliane looks at problems according to systems or rules that apply to the situation.
- Juliane believes authority figures, rules and processes should be respected.
- Juliane will try to find a way to accomplish objectives, even if the necessary resources are not available.

Juliane Sample	
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#### Self View

This is how Juliane sees herself. This view measures her clarity and understanding of herself, her roles in life and her direction for the future. The internal dimensions are a reflection of her from both personal and professional viewpoints. The statements below are based primarily on the 3 dimensions on the right side of the dimensional balance page and are in a random order.

- Juliane will focus on the process of role changes when necessary to assure a smoother transition.
- Juliane has achieved a high level of role clarity.
- Juliane is confident in her ability to perform her various responsibilities.
- Juliane tends to rely on herself in the face of adversity.
- Juliane has a grasp of her actual accomplishments.
- Juliane tends to be confident due to her clear sense of self.
- Juliane tends to have a strong personal drive and devotion to living up to who and what she thinks she ought to be.
- Juliane has an idea of where she wants to go in the future.
- Juliane may focus on gaining information to clearly envision herself in the future.





#### Clarity of Performance and Situational Awareness

Clarity of Performance and Situational Awareness score both internally and externally. The Clarity of Performance measures a person's ability to see the relevant in situations, their capacity for focusing on, understanding and valuing the dimensions evenly in the outside world and within oneself. The Situational Awareness score is the measurement of Juliane's awareness of the reality of the outside world and within her own world.

**External Clarity of Performance:** Development of a *sense of proportion* in evaluating personal, practical and theoretical situations in the outside world.

Needs Clarity	Moderate Clarity	High Clarity

- Juliane should do her best to remain objective in dealing with situations and issues of all kinds.
- Juliane lacks some sense of proportion in viewing the world, as she lacks some clarity in seeing the big picture.
- Juliane, on the whole, has an objective view of issues but should seek to evaluate them equally in terms of people, tasks and systems.

**External Situational Awareness:** Development of the awareness of the reality of the world.

Needs Development	Developed	Well Developed

- Juliane may have unrealistic expectations when it comes to people, tasks and systems.
- Juliane has difficulty seeing the "bigger picture."
- Juliane should seek to develop her overall understanding of situations and issues in her work environment.

<sup>\* 68%</sup> of the population falls within the shaded area.



#### Clarity of Performance and Situational Awareness Continued

**Internal Clarity of Performance:** Development of a **sense of proportion** in evaluating personal, practical and theoretical situations in oneself.

Needs Clarity	Moderate Clarity	High Clarity

- When confronted with internal issues, Juliane would benefit from developing a more proportionate view of herself in terms of who she is, her life roles and her future direction.
- She lacks a balanced view when looking at her internal world, and could benefit from a clearer understanding of who she is as a unique individual.
- To establish a more balanced view of her internal world, she may want to focus on improving her sense of inner worth.

**Internal Situational Awareness:** Development of the awareness of the reality of one's own self.



- Juliane has a subjective approach to herself, her role and her goals.
- Juliane should seek to develop her overall awareness and understanding of her strengths and weaknesses.
- Juliane may often be unrealistic in her approach to herself, her role and her future.

How would making improvements in these areas benefit your personal and professional life?

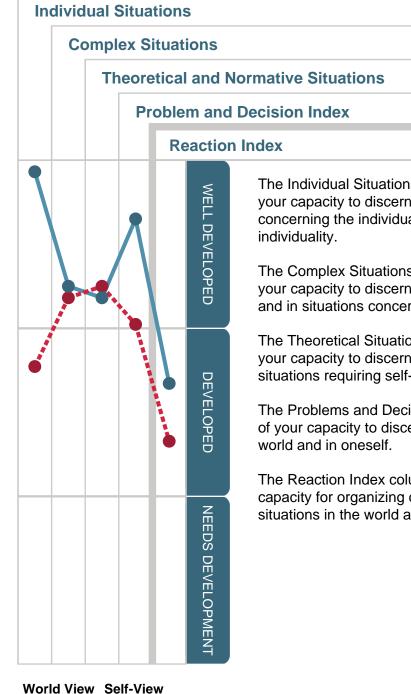


#### Clarity of Performance and Situational Awareness Continued

In what areas do you feel you would have the most benefit from further developing?



## Summary of Capacity for Problem Solving



The Individual Situations column relates to the development of your capacity to discern the importance within situations concerning the individuality of others and concerning one's own individuality.

The Complex Situations column relates to the development of your capacity to discern the importance within practical situations and in situations concerning one's own roles in life.

The Theoretical Situations column relates to the development of your capacity to discern the importance within systems and in situations requiring self-discipline.

The Problems and Decisions column relates to the development of your capacity to discern the importance within situations in the world and in oneself.

The Reaction Index column relates to the development of your capacity for organizing one's reactions when confronted with situations in the world and within oneself.



#### Capacity for Problem Solving

The Problem Solving Summary will identify Juliane's capacity to solve problems and concentrate during challenging times and ability to make balanced decisions. Levels of development will be indicated by Well Developed, Developed or Needs Development as well as through a numerical score.

**Capacity for Solving Problems Involving People** - The ability to perceive the important within the complex in outside situations concerning the individuality of others and the ability to solve personal problems of others.



**Capacity for Solving Practical Problems** - The ability to perceive the important within the complex in outside situations in order to solve practical problems in the outside world.  $0 \quad 1 \quad 2 \quad 3 \quad 4 \quad 5 \quad 6 \quad 7 \quad 8 \quad 9 \quad 10$ 

0		. 10
		82
		0.2
	8.2*	

Capacity for Solving Theoretical Problems - The ability to perceive theimportant within the complex in outside situations or systems in order tosolve theoretical problems in the outside world.0...1...2...3...4...5...6...7...8...9...10

8.0

8.1\*

7.9\*

Capacity for Problem Solving and Decision Making in the Outside World - The ability to perceive all relevant information needed within complex situations for the task at hand in order to make important decisions.

0. . . 1 . . . 2 . . . 3 . . . 4 . . . 5 . . . 6 . . . 7 . . . 8 . . . 9 . . . 10

9.0



#### Capacity for Problem Solving Continued

Internal Problem Solving Ability - The ability to perceive the important within the complex in situations that concern one's own individuality in order to solve one's own personal problems. 012345678910 7.7*	6.8
Problem Solving Ability Within One's Roles - The ability to perceive important within the complex in situations which concern one's roles in order to resolve personal practical problems. 0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 10 7.5*	8.0
Problem Solving Ability Regarding One's Future - The ability to perceive the important within the complex in problems which require self-discipline and the ability to resolve theoretical personal problems. 012345678910 7.5*	8.2
Capacity for Problem Solving and Decision Making Within One's S         The ability to perceive the important within the complex within one's self order to resolve problems and to make personal decisions.         012345678910         6.6*	



#### **Reaction Index**

The Reaction Index is determined by looking at Juliane's External Control and Internal Control. The combination of this information will identify one's capacity for appropriate response in difficult situations. Levels of development will be indicated by Well Developed, Developed or Needs Development.

**External Control:** The ability to appear to be rational and in control when facing problems or crises.

Needs Development	Developed	Well Developed

- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving systems and theories.
- Her capacity to organize and discipline her reactions when confronted with outside problems is developed.
- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving other people.
- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving practical situations.

**Internal Control:** The ability to remain in conscious command of one's internal self when confronted with difficult circumstances and to respond rationally.

Needs Development	Developed	Well Developed

- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving self-discipline.
- Her capacity to organize and discipline her reactions when confronted with problems within herself is developed.
- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving her own individuality.
- She shows some discipline and organization when reacting to conflict, primarily dealing with problems involving her roles in life.

*	68%	of t	he	noi	oulation	falls	within	the	shaded	area
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#### **Business Performance Summary**

The business performance summary will identify Juliane's capacity to solve problems and concentrate during challenging times and ability to make balanced decisions. Levels of development will be indicated through a numerical score for Balanced Decision Making and External and Internal Control as well as by Well Developed, Developed and Needs Development for the Attitude Index.

timely decisions in one	aking - The ability to make 's personal and profession 4567	nal life.	d
			7.6
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proportion in internal si	<b>n Index</b> - The ability to co tuations. 4567		of
	6.7*		5.3
	e Index shows the positive world and is a result of ove tionnaire.	-	
Development	Developed	Developed	

6.9\*

#### **Attitude Index General Descriptors**

- Open-minded accessible, flexible
- Positive encouraging, upbeat
- Approving favorable
- Appreciative grateful, thankful
- Dynamic lively, energetic, vibrant



#### **Development Indicator**

This section of your report shows your development level of 23 personal skills based on your responses to the questionnaire. The 23 personal skills have been categorized into four levels; based on means and standard deviations. Well Developed, Developed, Moderately Developed and Needs Development.

	Personal Skills Ranking
1	Empathetic Outlook
2	Interpersonal Skills
3	Customer Focus
4	Conflict Management
5	Diplomacy & Tact
6	Influencing Others
7	Developing Others
8	Decision Making
9	Taking Responsibility
10	Objective Listening
11	Flexibility
12	Problem Solving
13	Teamwork
14	Accountability for Others
15	Planning and Organization
16	Self Management
17	Goal Achievement
18	Leading Others
19	Continuous Learning
20	Self-Starting Ability
21	Results Orientation
22	Resiliency
23	Conceptual Thinking

Note: Don't be concerned if you have not developed all 23 personal skills. Research has proven that individuals seldom develop all 23. Development of the most important personal skills needed for your personal and professional life is what is critical.

Well Developed

Developed

Moderately Developed

Needs Development

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Your unique hierarchy of personal skills is key to your success. Knowing what they are is essential to reaching your goals. The graphs below rank your personal skills from top to bottom.

feelings and attitudes of others.	
$0. \ldots 1 \ldots 2 \ldots 3 \ldots 4 \ldots 5 \ldots 6 \ldots 7 \ldots 8 \ldots$	9 10
	9.4
8.1*	+ WE
<ol> <li>Interpersonal Skills - The ability to interact with oth manner.</li> </ol>	
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	9.3
7.9*	WE
3. Customer Focus - A commitment to customer satisf	
0 1 2 3 4 5 6 7 8 .	
	9.2
7.9*	W
4. Conflict Management       - The ability to resolve differe         constructively.       0       1       2       3       4       5       6       7       8	•
	8.9
7.8*	WE
<ol><li>Diplomacy And Tact - The ability to treat others fair personal biases or beliefs.</li></ol>	
0 1 2 3 4 5 6 7 8 .	9 10
	8.8
7.6*	WE
<ol> <li>Objective Listening - The ability to listen to many point without bias.</li> </ol>	oints of view
0 1 2 3 4 5 6 7 8 .	9 10
	8.8
	D
7.7*	D

1. Empathetic Outlook - The capacity to perceive and understand the

0 1 2 3 4 5	5	
		9.4
	8.1*	WD
	•••	
2. Interpersonal Skills - The ability to i	interact with others in a pos	tive
manner.		
0 1 2 3 4 5 6	6 7 8 9 10	
		9.3
		WD
	7.9*	WD
3. Customer Focus - A commitment to	customer satisfaction.	
0 1 2 3 4 5 6	6 7 8 9 10	
		9.2
		WD
	7.9*	
4. Conflict Management - The ability to	o resolve different points of	view
constructively.		
0 1	6 7 8 9 10	
		8.9
		WD
	7.8*	
5. Diplomacy And Tact - The ability to	treat others fairly, regardles	ss of
personal biases or beliefs.		
0123456	6 7 8 9 10	
		8.8
	7.6*	WD
6. Objective Listening - The ability to	listen to many points of view	1
without bias.		
0123456	6 7 8 9 10	
		0 0
		8.8
		D
	7.7*	D

#### **Development Legend**

- WD = Well Developed
  - D = Developed
- MD = Moderately Developed
- ND = Needs Development





<b>7. Influencing Others</b> - The ability to personally affect others' action decisions, opinions or thinking.	S,
0 1 2 3 4 5 6 7 8 9 10	
	8.6
7.7*	WD
<ul> <li>8. Developing Others - The ability to contribute to the growth and development of others.</li> <li>0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 10</li> </ul>	
	8.5
7.4*	WD
<b>9.</b> Flexibility - The ability to readily modify, respond to and integrate change with minimal personal resistance.	
0 1 2 3 4 5 6 7 8 9 10	
	8.5
7.6*	D
<b>10. Problem Solving</b> - The ability to identify key components of a problem to formulate a solution or solutions.0.12345678910	
	8.4
7.5*	D
<b>11. Teamwork</b> - The ability to cooperate with others to meet objectives.	
0 1 2 3 4 5 6 7 8 9 10	
7.7*	8.4 D
<b>12.</b> Accountability for Others - The ability to take responsibility for others' actions.	
012345678910	
	8.4
7.5*	D
<b>13. Planning and Organization</b> - The ability to establish a process for activities that lead to the implementation of systems, procedures or outcomes.	or
0 1 2 3 4 5 6 7 8 9 10	
	8.3
7.7*	D



<b>14. Self Management</b> - The ability to prioritize and complete tasks in order to deliver desired outcomes within allotted time frames.	1
012345678910	0.0
	8.2 D
7.4*	_
<ul> <li>15. Decision Making - The ability to analyze all aspects of a situation to gain thorough insight to make decisions.</li> <li>0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 10</li> </ul>	N
01	8.2
	o.z WD
7.4*	VVD
<b>16. Goal Achievement</b> - The overall ability to set, pursue and attain achievable goals, regardless of obstacles or circumstances.	
0 1 2 3 4 5 6 7 8 9 10	
	8.0
7.4*	D
<ul> <li>17. Personal Accountability - A measure of the capacity to be answerable for personal actions.</li> <li>0. 1. 2. 3. 4. 5. 6. 7. 8. 9. 10</li> </ul>	
01	0.0
7.2*	8.0 WD
<b>18. Leading Others</b> - The ability to organize and motivate people to accomplish goals while creating a sense of order and direction.	
0 1 2 3 4 5 6 7 8 9 10	
	8.0
7.9*	D
<b>19. Continuous Learning</b> - The ability to take personal responsibility and action toward learning and implementing new ideas, methods and technologies.	
012345678910	
	7.9
7.4*	D
<b>20. Self Starting</b> - The ability to initiate and sustain momentum with external stimulation.	out
0 1 2 3 4 5 6 7 8 9 10	
	7.9
6.9*	D





**21. Results Orientation** - The ability to identify actions necessary to complete tasks and obtain results.

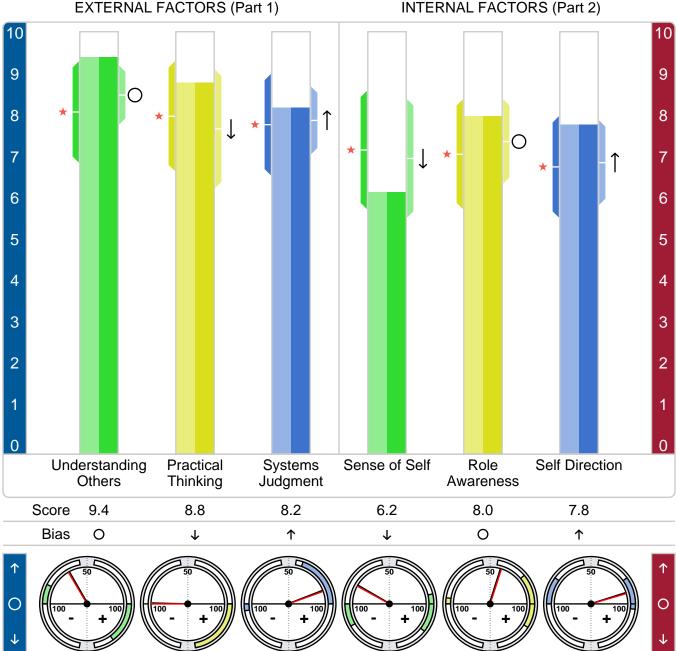
0 1 2 3 4 5 6 7 8 9 10	
	7.8
7.3*	D
<b>22. Resiliency</b> - The ability to quickly recover from adversity.	
0 1 2 3 4 5 6 7 8 9 10	
	7.5
7.2*	D
<b>23. Conceptual Thinking</b> - The ability to analyze hypothetical situations or abstract concepts to compile insight.	
0 1 2 3 4 5 6 7 8 9 10	
	7.4





#### **Dimensional Balance**

- Population mean
- ↑ Overvaluation
- O Neutral valuation
- ↓ Undervaluation



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**INTERNAL FACTORS (Part 2)**